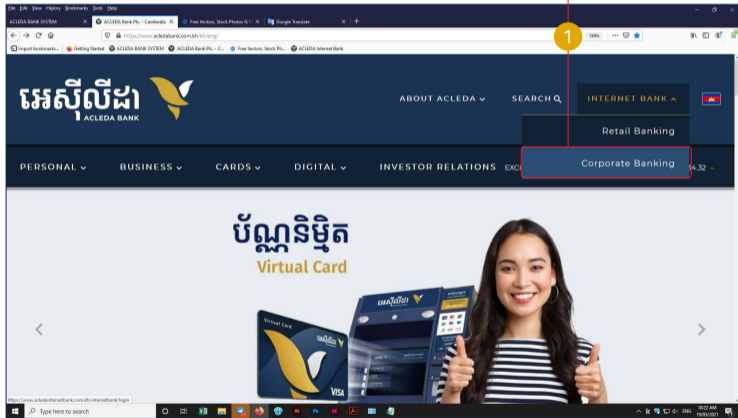


III របៀប Log In ដើម្បីប្រើប្រាស់ | How to Log In

សូមចូលទៅកាន់គេហទំព័រ "www.acledabank.com.kh" រួចជ្រើសរើស "Corporate Banking"
Please go to ACLEDA Bank website "www.acledabank.com.kh" then select "Corporate Banking"



សូមបញ្ចូល "User ID" និង "Password" រួចចុច "Log In"
Please enter "User ID" & "Password" then click "Log In"

The screenshot shows the ACLEDA Internet Bank login interface. At the top, there is a navigation bar with the ACLEDA logo and a language selector set to English. Below this, a menu contains links for "Find ATMs", "Find POSs", "Exchange Rate", "FAQs", "Contact Us", and "About Us". The main content area features the ACLEDA logo at the top, followed by three input fields: "USER ID", "Password", and a "Log In" button. A yellow circle with the number "2" is positioned to the left of the input fields, with a red line pointing to the "USER ID" field. Below the "Log In" button is a link for "Forgot User ID / Forgot Password". At the bottom of the page, there is a footer with "Help | Privacy & Security | Browser Requirements" and contact information for ACLEDA Bank Plc. The browser's address bar shows the URL "https://www.acledatainternetbank.com.kh/onlinebank/login".

3-1- សម្រាប់អ្នកប្រើប្រាស់ ACLEDA Hard Token | For ACLEDA Hard Token

សូមបញ្ចូលលេខ OTP ពី Hard Token
Please enter OTP number from Hard Token

A screenshot of a web form titled '2-Step Verification'. The form has a dark blue header with the title. Below the header, the text 'Please input an OTP from your Hard Token.' is displayed. There is an input field labeled 'OTP' containing the number '399216'. A red box highlights the input field, and a red line connects it to the text above. A yellow circle with the number '1' is placed next to the input field. At the bottom of the form, there are two buttons: 'Verify' and 'Cancel'. A red box highlights the 'Verify' button, and a red line connects it to the text below. A yellow circle with the number '2' is placed next to the 'Verify' button.

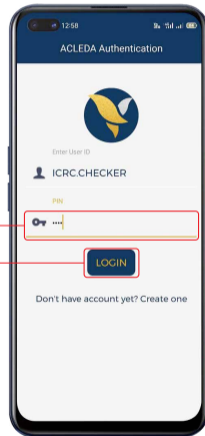
ជាចុងក្រោយសូមចុច "Verify"
Finally please click "Verify"

3-2- សម្រាប់អ្នកប្រើប្រាស់ ACLEDA Authentication | For ACLEDA Authentication

1
សូមចុចលើ "Notification"
Please click "Notification"



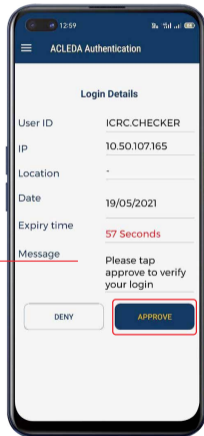
2
សូមបញ្ចូលលេខសម្ងាត់
រួចចុច "LOGIN"
Please enter the PIN
then click "LOGIN"



3

សូមចុច "APPROVE"

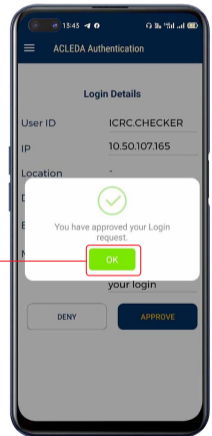
Please click "APPROVE"



4

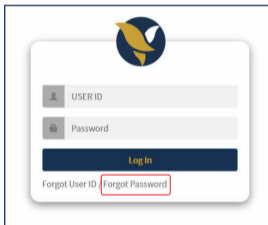
សូមចុច "OK"

Please click "OK"



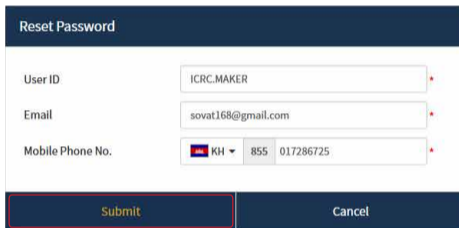
IV របៀបកំណត់លេខសម្ងាត់ថ្មី | How to reset password

- 1 សូមចុច "Forgot Password"
Please click "Forgot Password"



The screenshot shows a login interface with a logo at the top. Below the logo are two input fields: "USER ID" and "Password". A "Log In" button is positioned below these fields. At the bottom of the form, there are two links: "Forgot User ID" and "Forgot Password". The "Forgot Password" link is highlighted with a red rectangular box.

- 2 សូមបំពេញព័ត៌មាន រួចចុច "Submit"
Please complete your information then click "Submit"



The screenshot shows a "Reset Password" form. It contains three input fields: "User ID" with the value "ICRC.MAKER", "Email" with the value "sovati68@gmail.com", and "Mobile Phone No." with a dropdown menu set to "KH" and the number "855 017286725". Each field has a red asterisk on the right side. At the bottom of the form, there are two buttons: "Submit" and "Cancel". The "Submit" button is highlighted with a red rectangular box.

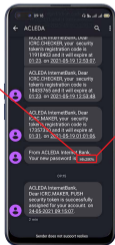
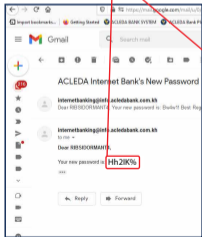
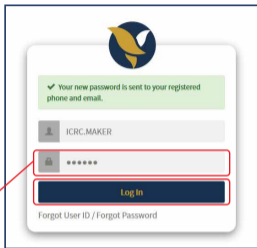
បន្ទាប់មកសូមលោកអ្នក អនុវត្តដូចទំព័រទី ១២ ឬ១៣

Then please follow page 12 or 13

3

សូមចូលប្រើប្រាស់
ជាមួយលេខសម្ងាត់ថ្មី
ដែលបានផ្ញើទៅកាន់
E-mail និងលេខទូរស័ព្ទ
របស់លោកអ្នក
រួចចុច "Log In"

Your new password
is sent to your registered
phone and email
then click "Log In"

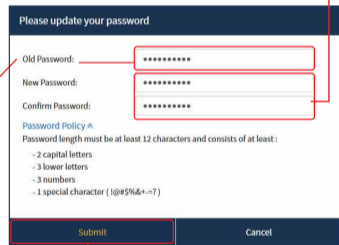


4

បន្ទាប់មកសូមលោកអ្នក អនុវត្តដូចចំពើទី ១២
Then please follow page 12

5

សូមបំពេញលេខសម្ងាត់ចាស់ និងលេខសម្ងាត់ថ្មី
Please enter your old and new password



រួចចុច "Submit" | please click "Log In"

V របៀបដោះស្រាយ Hard Token | How to unlock Hard Token

- 1 សូមចុច "Please click here to unlock your token" បន្ទាប់ពីបានបញ្ចូលលេខ OTP ខុសចំនួន ៥ ដង
Please click "Please click here to unlock your token" after wrong OTP 5 times

2-Step Verification

Your hard token was locked due to many failed verification attempts.

Please click here to unlock your token.

Please select a verification option to try again.

Push Authentication

Retry Cancel

- 2 សូមបំពេញព័ត៌មាន រួចចុច "Submit"
Complete the information then click "Submit"

Unlock Hard Token

Hard Token Serial: 1900063287

User ID: ICRC.MAKER

Email: sovati168@gmail.com

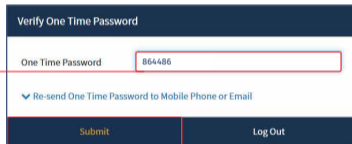
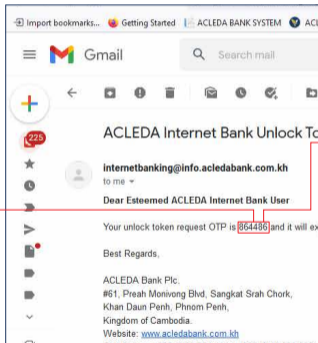
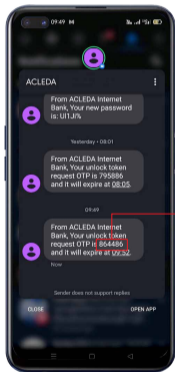
Mobile Phone No.: KH 855 017286725

Submit Log Out



3

សូមបញ្ចូលលេខ OTP ពី SMS ទូរស័ព្ទដៃ ឬ E-mail រួចចុច "Submit"
Please enter OTP number from SMS or E-mail then click "Submit"



4

ការដោះបង្ខាំង Hard Token របស់លោកអ្នក ទទួលបានជោគជ័យ!

Your Hard Token unlock request was successful!

សូមចុច "Please click here to return back to verification page" បន្ទាប់មក បំពេញលេខ OTP Hard Token រួចចុច "Verify" ដើម្បីចូលប្រើប្រាស់

Please click "Please click here to return back to verification page" then enter OTP Hard Token and click "Verify"

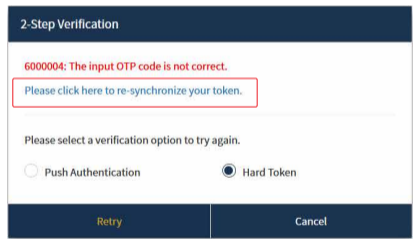


VI របៀបកំណត់ re-synchronize Hard Token | How to re-synchronize your token

1

ករណី Hard Token ដំណើរការមិនប្រក្រតី ប្រព័ន្ធនឹងតម្រូវឲ្យចុច
"Please click here to re-synchronize your token"

Please click "Please click here to re-synchronize your token" when Hard Token is irregularities



2

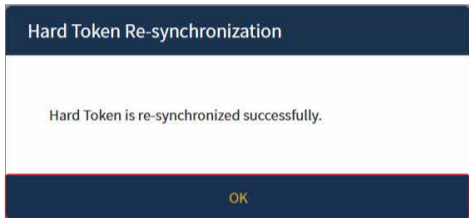
សូមបញ្ចូលលេខ OTP ពី Hard Token រួចចុច "Verify"
Please enter OTP number from Hard Token then click "Verify"

*** បញ្ចូលលេខ OTP លើកទី១ បន្ទាប់មកសូមរង់ចាំប្រហែល១នាទី
ដើម្បីយកលេខ OTP ថ្មី លើកទី២ ពីក្នុង Hard Token

Please enter First OTP and then waiting 1 minute
Second OTP from Hard Token



ប្រតិបត្តិការ Re-synchronization Hard Token ទទួលបានជោគជ័យ!
Hard Token is re-synchronized successfully!



សូមចុច "OK" / Please click "OK"