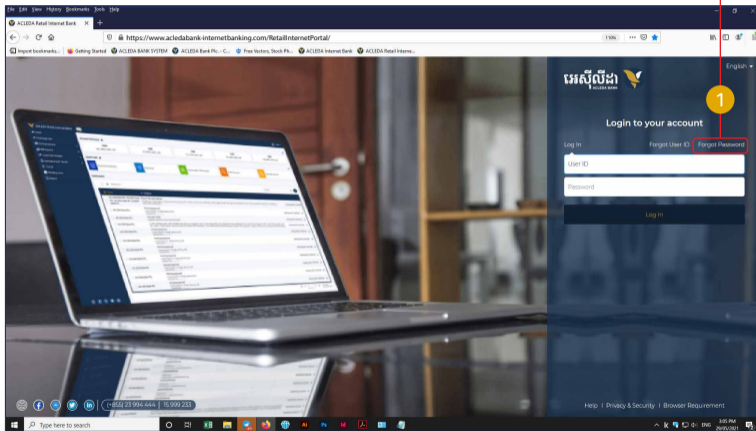


# I របៀបកំណត់លេខសម្ងាត់ថ្មី | How to reset password

សូមចុច "Forgot Password" | Please click "Forgot Password"



2

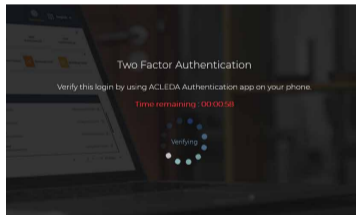
សូមបំពេញព័ត៌មាន  
រួចចុច "Submit"  
បន្ទាប់មកសូមបញ្ជាក់  
OTP Hard Token  
ឬ តាម ACLEDA  
Authentication

Please complete  
the information  
then click "Submit"  
and confirm OTP of  
Hard Token or  
ACLEDA Authentication

2-1

សម្រាប់អ្នកប្រើប្រាស់ ACLEDA Authentication  
សូមលោកអ្នក អនុវត្តដូចទំព័រទី ១២-១៣

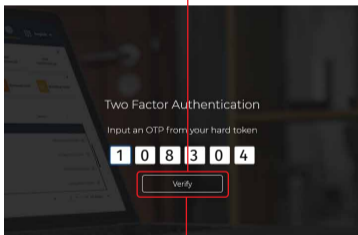
For ACLEDA Authentication please follow page 12-13



2-2

សម្រាប់អ្នកប្រើប្រាស់ Hard Token សូមព្យាយាម  
លេខ OTP ពី Hard Token រួចចុច "Verify"

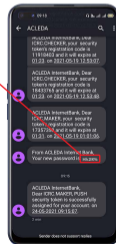
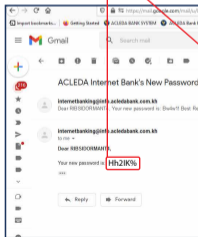
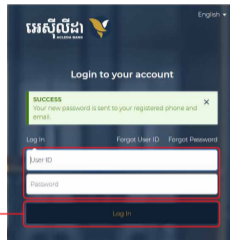
For Hard Token please enter OTP from Hard Token  
then click "Verify"



3

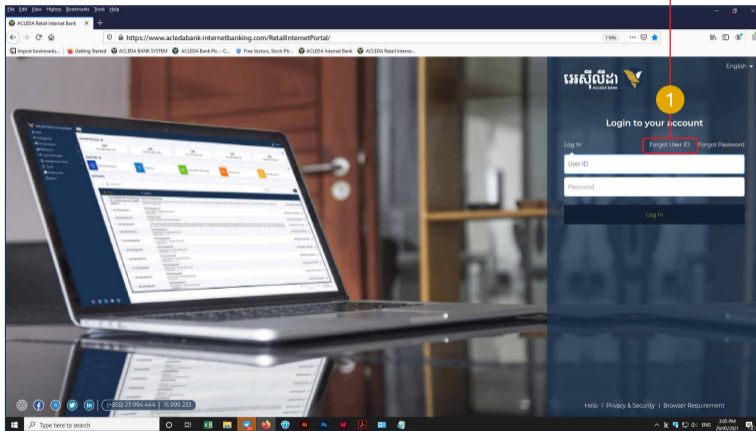
សូមចូលប្រើប្រាស់  
ជាមួយលេខសម្ងាត់ថ្មី  
ដែលបានផ្ញើទៅកាន់  
E-mail និងលេខទូរស័ព្ទ  
របស់លោកអ្នក  
រួចចុច "Log In"

Your new password  
is sent to your registered  
phone and email  
then click "Log In"



## II របៀបកំណត់ User ID | How to reset User ID

សូមចុច "Forgot User ID" | Please click "Forgot User ID"



2

សូមបំពេញព័ត៌មាន  
រួចចុច "Submit"  
បន្ទាប់មកសូមបញ្ជាក់  
OTP Hard Token  
ឬ តាម ACLEDA  
Authentication

Please complete  
the information  
then click "Submit"  
and confirm OTP of  
Hard Token or  
ACLEDA Authentication

3

សូមចូលប្រើប្រាស់ជាមួយ  
User ID ដែលបានផ្ញើ  
ទៅកាន់ E-mail និង  
លេខទូរស័ព្ទរបស់លោកអ្នក

Your User ID  
is sent to your registered  
phone and email.  
Please Log In with  
your User ID.